FLIGHT OPERATIONS SUPPORT & SERVICES

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ABOUT THE ATR TRAINING CENTER

With more than 1,500 aircraft sold and some 200 operators in nearly 100 countries, ATR has developed a comprehensive range of innovative and competitive training courses and services to improve the performance and safety of airline operations.

Created in 1989, the ATR Training Center (ATC) caters directly for airlines' requirements through costeffective, state-of-the-art training.

THE ATR TRAINING CENTER IN FIGURES



ATR TRAINING CENTER NETWORK & HOME-BASED TRAINING*

MIAMI

JOHANNESBURG

SI

ATR Training Centers

* Most of the ATR training courses can be completed at the customer's premises.

PARIS

TOULOUSE

PROPELLING FLIGHT OPERATIONS: TRUST THE MANUFACTURER'S EXPERTISE!

The ATR Flight Operations team provides support, services and training to ensure safe and efficient operations of all ATR aircraft. The team is composed of engineers and pilots with a comprehensive knowledge of airlines' day-today operations. Using the aircraft manufacturer for all Flight Operations support and services ensures that you receive the best and most reliable expertise.



ATR FLIGHT OPERATIONS **SUPPORT & SERVICES**

SAFE AND RELIABLE OPERATIONS THAT ONLY AN AIRCRAFT MANUFACTURER CAN PROVIDE

The Flight Operations team is part of the ATR Training Center in Toulouse. To the direct benefit of customers, the team works in close collaboration with ATR's maintenance and pilot instructors, departments such as Engineering and Safety, plus all ATR Support and Training Centers worldwide.

THE TEAM SPECIALISES IN 3 KEY AREAS



Services



Training



Support

In addition to Flight Operations Services, Training and Support, ATR has developed two performance software programs specifically for ops engineers, dispatchers and pilots: FOS (Flight Operations Software on Windows) and SPS (Single-point Performance Software on Windows and iOS).

For more information regarding Flight Operations Support & Services, please contact: atc@atr-aircraft.com

AIRLINE SERVICES

CUSTOMISED AIRLINE OPERATIONAL DOCUMENTATION

PERFORMANCE STUDIES

CONSULTING & ASSISTANCE



The Flight Operations team can manage the customisation of an airline's operational documentation: adaptation of the ATR MMEL (Master Minimum Equipment List) to the airline's MEL (Minimum Equipment List) format, customisation of the LTS (Load and Trim Sheet), adaptation of the generic ATR Safety card to customer requirements etc.



From basic FOS takeoff & landing chart computations to complex Engine Out turn departure and drift down studies, the Flight Operations team provides reliable analysis that enable customers to optimise their performance.



The Flight Operations team covers the full range of airline operational activities, thereby meeting all of its customers' consulting and assistance requirements. Services include operational visits, operations assessments, on-site consulting for FDM implementation, SOPs, MEL reviews and so on.

FLIGHT OPERATIONS **TRAINING**

OUR TRAINING CONCEPT

All our courses are designed to be completed quickly and efficiently by those working within the airline environment. In order to cater for the variety of job profiles that exist, the Flight Operations team provides modules specifically adapted to ops engineers plus a comprehensive training package for dispatchers.

To complement these training courses, individual modules are available on demand e.g. Basic Aero, Introduction to ATR aircraft systems, Flight Data Monitoring on ATR etc.

OPS ENGINEERS

Training for ops engineers, performance engineers, software administrators etc.

MODULAR TRAINING	
Systems/MMEL	2 DAYS
Introduction to Performance Based Navigation	1 DAY
Weight and Balance	1 DAY
Performance, Flight planning	3 DAYS
FOS (Flight Operations Software)	3 DAYS
SPS (Single-point Performance Software) administrator	2 DAYS

DISPATCHERS

To train dispatchers on ATR specificities and refresh meteorological and performance knowledge.

PACKAGED TRAINING		
Systems/MMEL		
Operational documentation		
Weight & Balance		
Meteorology		
Takeoff & Landing performances	5 DAYS	
Useful limitation		
Flight planning		
Flight folder		
Global case		



SUPPORT & BROCHURES



ATR Flight Operations brochures are available to further pursue learning in specific areas. Brochures are updated on a regular basis and are available in both electronic and paper formats. In addition, trainees are provided with the appropriate brochures throughout their training, as course support. Brochures are available on: **www.atractive.com/FlightOperations**

Performance

- Refresher on operational regulations
- Guidelines for performance calculations

Systems

• Basic understanding of aircraft systems

All weather operations

• For a clearer approach on low visibility operations

Fuel saving

• Guidelines for fuel-efficient operations

Cold weather operations

 Guidelines on operations in icing conditions, on-ground and in-flight

Performance Based Navigation

- Presentation of PBN concept
- Application to ATR aircraft

FDM on ATR aircraft

• Guidelines for implementing Flight Data Monitoring for ATR aircraft

ONLINE ASSISTANCE

For any query relating to operations, contact the Flight Operations team at **ops.support@atr-aircraft.com** All queries are answered within seven working days.

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