

To: Whom It May Concern

ATR Quality Department has conducted a self-evaluation in adequacy with EASA regulations (PART 21, PART 145, PART CAMO, PART ORA, PART 147) and EN9100 certification.

Please accept our self-evaluation form in lieu of your company evaluation form.

In case of missing information, please contact ATR Quality department.

ATR QUALITY SURVEILLANCE FORM**1. GENERAL INFORMATION****PARENT ORGANIZATION**

Company Name: **ATR - AVIONS DE TRANSPORT RÉGIONAL [ATR GIE]**
Address: **1, ALLÉE PIERRE NADOT
31712 BLAGNAC CEDEX**
Country: **FRANCE**
CAGE / FSCM Code: **FB429**
Trade Registration N° (Tax ID): **323 932 236 (SIREN)**
Telephone N°: **+33 5 62 21 62 21**
Website: **<http://www.atr-aircraft.com/>**

CUSTOMER SERVICE CENTRES (*wholly owned subsidiary*)

Company Name: **ATR AMERICAS, INC [AAS]**
Address: **4355 NW 36TH ST
MIAMI, FLORIDA 33166**
Country: **UNITED STATES**
Trade Registration N° (Tax ID): **54-1333168 (FEI/EIN)**
Telephone N°: **+1 305 582 4605**

Company Name: **ATR EASTERN SUPPORT PTE LTD [AES]**
Address: **12 SELETAR AEROSPACE LINK
SINGAPORE 797553**
Country: **SINGAPORE**
Trade Registration N° (Tax ID): **199607962H (UEN)**
Telephone N°: **+65 6542 0122**

Company Name: **ATR INDIA CUSTOMER SUPPORT LLP [AICS]**
Address: **202, 2ND FLOOR, SUFIYA ELITE CUNNINGHAM ROAD
BANGALORE, 560052**
Country: **INDIA**
Trade Registration N° (Tax ID): **AAN-2611 (LLP)**
Telephone N°: **+91 80 40230600**

WAREHOUSES

Company Name:	ATR - AVIONS DE TRANSPORT RÉGIONAL C/O DHL SOLUTIONS ZA PONT YBLON 5 CHEMIN DE MONTJAY 95500 BONNEUIL
Country:	FRANCE
Company Name:	ATR AMERICAS C/O APPLE EXPRESS 1715 NW 84TH AVENUE 33126 MIAMI, FLORIDA
Country:	UNITED STATES
Company Name:	ATR EASTERN SUPPORT PTE LTD C/O DHL SUPPLY CHAIN PTE LTD – ARC TAMPINES LOGISPARK 1 GREENWICH DRIVE ARC WAREHOUSE BLOCK 1, LEVEL 2
Country:	SINGAPORE 533865 SINGAPORE
Company Name:	ATR EASTERN SUPPORT PTE LTD C/O AIR NEW ZEALAND INWARD GOODS – AUCKLAND AIRPORT 14 LAURENCE STEVENS DRIVE 2022 AUCKLAND
Country:	NEW ZEALAND

2. PERSONNEL

KEY PERSONNEL – EASA APPROVALS

Approval	Reference	Accountable Manager	Compliance Manager
EASA PART 21J - DOA	EASA.21J.044	Daniel CUCHET	Bernard MARQUEZ
EASA PART 21G - POA	FR.21G.0054	Nathalie TARNAUD LAUDE	Bernard MARQUEZ
EASA PART 145 - AMO	FR.145.0427	Laurent CABALLE	Thomas LE BERRE
EASA PART CAMO - CAMO	FR.CAMO.0039	Laurent CABALLE	Thomas LE BERRE
EASA PART ORA – ATO & FSTD	FR.ATO.0001	Christian COMMISSAIRE	Thomas LE BERRE
EASA PART 147 - MTO	FR.147.0003	Christian COMMISSAIRE	Thomas LE BERRE

PERSONNEL – ATR GIE (FRANCE)

Total Number of Employees:	1200
Number for Engineering	290
Number for Production:	350
Number for Customer Services:	380
Number for Purchasing/Commercial:	140
Number for Flight Safety/Quality:	120

PERSONNEL – AAS (UNITED STATES)

Total Number of Employees:	35
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PERSONNEL – AES (SINGAPORE)

Total Number of Employees:	50
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PERSONNEL – AICS (INDIA)

Total Number of Employees:	5
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3. APPROVALS/ACCREDITATION

PARENT ORGANIZATION – ATR GIE

EASA Approval (or Acceptance) No:	Refer to Section 2	
ISO Certificate No:	ISO9001	2015-69646
ASA Certificate No:	EN9100	2015-69647

Please follow this link to download ATR documentation: www.atr-aircraft.com/quality-documents-certificates/

CUSTOMER SERVICE CENTRES – AES

ISO Certificate No:	ISO9001 2015	20934-2008-AQ-SNG-ANAB
ASA Certificate No:	EN9120	20934-2008-AQ-SNG-ANAB

4. TYPE OF BUSINESS

(Please mark appropriate boxes)

- | | |
|--|--|
| <input checked="" type="checkbox"/> EASA PART-21 Designer & Manufacturer | <input checked="" type="checkbox"/> EASA PART-ORA (Flight Training) |
| <input checked="" type="checkbox"/> EASA PART-145 Technical assistance | <input type="checkbox"/> Original Equipment Manufacturer (OEM) |
| <input checked="" type="checkbox"/> EASA PART-145 Repair Station | <input checked="" type="checkbox"/> Distributor |
| <input checked="" type="checkbox"/> EASA PART-147 Maintenance Training | <input checked="" type="checkbox"/> Other (please specify): |
| <input checked="" type="checkbox"/> EASA PART-CAMO (Airworthiness) | - Aircraft manufacturing |
| | - Spare parts administration and distribution (new and repaired equipment) |

5. LIST OF DEPARTMENTS

(Please mark appropriate boxes)

- | | |
|---|---|
| <input type="checkbox"/> Power Plant | <input checked="" type="checkbox"/> Quality Assurance/Quality Control |
| <input type="checkbox"/> Airframe/Structure | <input type="checkbox"/> Plating/Heat Treating |
| <input checked="" type="checkbox"/> Avionics | <input type="checkbox"/> Component Repair |
| <input checked="" type="checkbox"/> Parts/Stores | <input checked="" type="checkbox"/> Receiving/Shipping |
| <input type="checkbox"/> Paint Shop | <input type="checkbox"/> Calibration Shop |
| <input type="checkbox"/> NDI/NDT | <input checked="" type="checkbox"/> Distributor |
| <input type="checkbox"/> Machine Shop | <input checked="" type="checkbox"/> Other (please specify): |
| <input checked="" type="checkbox"/> Administration | - Flight Safety |
| <input checked="" type="checkbox"/> Engineering | - PART 145 Aircraft MRO |
| <input checked="" type="checkbox"/> Production Planning | - Training (Cabin Crew, Flight Crew, Flight Operations, Maintenance) |

6. REFERENCES

Air Carrier Customers: www.atr-aircraft.com/about/who-we-are/

7. PRODUCTS AND SERVICES

PRODUCTS

ATR 42/72 Aircrafts

Please follow this link to review the aircraft in production:

<https://www.atr-aircraft.com/aircraft-services/aircraft-family/>

Please follow this link to review ATR aircraft EASA Type Certificate Data Sheet:

<https://www.easa.europa.eu/en/document-library/type-certificates/aircraft-cs-25-cs-22-cs-23-cs-vla-cs-lsa/easaa084-atr-42atr-72>

SERVICES

Global Support & Services

Tech Data Services

ATR Upgrade and External Change

Training Services (Cabin Crew, Flight Crew, Flight Operations & Maintenance)

Please follow this link to the support and services catalogue via ATRactive:

<https://www.atractive.com/SitePages/Catalogues%20&%20Support/Catalogues%20&%20Support.aspx>

A. HOUSING AND FACILITIES

A system to ensure proper storage and protection of customer parts and materials.

	Yes	No	N/A	Remarks
1. Does the facility have adequate space to store all aircraft parts and materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
- Aircraft parts and materials warehouse storage total area: 8230 m ² (6000m ² TLS, 930m ² MIA, 1300m ² SIN)				
2. Is the facility of adequate size to house all necessary tooling, equipment, material, and parts to perform work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
- Final Assembly Line situated in Toulouse.				
- PART 145 Aircraft MRO sites are assessed to ensure adequate working space is dedicated to ATR working parties.				
3. Does the facility have adequate protection against theft and damage (e.g., fire, contamination, environment, etc.)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Does the facility have adequate environmental controls regularly monitored to ensure compliance with customer and/or governmental imposed requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
a. Lighting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Temperature Control / Air Conditioning	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Humidity Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Does the facility have adequate storage area for dangerous goods (e.g., flammable, toxic, or volatile materials)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

B. QUALITY / INSPECTION SYSTEM

A system to ensure that products and services delivered are in accordance with the latest applicable requirements and standards.

	Yes	No	N/A	Remarks
1. Is there an established Quality and Safety Management System?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Is there an established occurrence reporting system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Do manuals document duties, responsibilities, and reporting relationships of the Quality Departments?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Does the Quality Department maintain a Quality Manual?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Is the Quality Manual revised / reviewed regularly to ensure adherence to industry and regulatory authority's requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Frequency: Annually
6. Is the Quality Manual available and accessible by all employees?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Does the Quality / Inspection Department is independent from others activities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Does the Quality / Inspection system include separate dedicated inspection personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Is there a documented Audit Plan / Programme?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Are Internal Audits conducted on the organisation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11. Are External Audits conducted on suppliers?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Is there a system to ensure that supplier meets organisation specifications and legal requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13. Is there a qualification and monitoring system established for suppliers?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14. Are procedures in place to investigate and correct the root cause of the discrepancies revealed by internal and external auditors? Including a method for permanent elimination of finding.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
15. Are findings of internal and external audits reviewed by the organisation's senior management?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16. Is there an established procedure to provide corrective action for discrepancies raised?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17. Does the Quality / Inspection Department maintain the latest applicable inspection tools and standards (e.g., OEM required criteria, procedures, and processes, etc.) to perform inspection?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

18. Does the quality / inspection system provide for inspection stamp/sign-off control?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Through contracted organisation.
19. Does the quality / inspection system provide assurance of conformance of an item to all contracted requirements and specifications?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20. Does the quality / inspection system provide Non-destructive Testing and Inspection capability?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

C. PERSONNEL TRAINING & QUALIFICATION

A system that each employee is properly trained for work performed.

	Yes	No	N/A	Remarks
1. Is there a documented training program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Duration of records: 3 Years
2. Does the program certify people to a particular or special process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Does the program regularly monitor certification files for continuous update?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Does the program continuously update employee training and all associated records?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Does the program continuously update training methods and materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Does the program include an archive of training and certification records?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Does the program include regularly maintained employee, supervisory and inspection personnel rosters?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

D. MATERIAL & PARTS STORAGE, INSPECTION AND CONTROL

A system to ensure proper materials and parts handling.

	Yes	No	N/A	Remarks
1. Are the storage periodically checked for overall effectiveness?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Are access to the stock rooms and material storage areas restricted?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<u>Incoming and Acceptance</u>				
3. Are there designated area for handling in-coming and out-going parts?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Are procedures available for acceptance of parts?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Does receiving inspection check incoming shipments to the requirement of purchase orders, reference specifications and other requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Are accepted materials, rejected materials and materials awaiting inspection properly identified and segregated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<u>Storage</u>				
7. Is there a system in place for batching of in-coming parts and allocating batch numbers for traceability?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Whenever practical, is material stored and delivered in the manufacturer's original packaging?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Does the control system require the packaging to identify the manufacturer, distributor, P/N, S/N etc?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Does the control system specify material control requirements for material subject to damage by electrostatic discharge?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11. Is there a designated store available for temperature/humidity sensitive parts/materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Are dangerous goods (e.g., flammable, toxic, or volatile materials) properly identified and stored?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<u>Management of NC and SUP</u>				
13. Is there a distinct storage area used to segregate nonconforming materials or suspected unapproved parts?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14. Are all personnel handling materials knowledgeable on control of suspected unapproved parts (SUP)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
15. Does the organisation have a written procedure to identify and segregate nonconforming materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

- | | | | |
|--|-------------------------------------|--------------------------|--------------------------|
| 16. Is there a system for materials and parts review, including evidence of action taken on non-conformance materials and parts? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 17. Are the procedures for the control and issuance of material adequate? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. Is there a system for scrapped parts management? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. Is there a quarantine area dedicated for rejected parts and material waiting prior to scrap? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. Are stock items traceable? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Shipping

- | | | | |
|---|-------------------------------------|--------------------------|--------------------------|
| 21. Are facilities available to ensure that all components and parts are adequately packed to prevent damage prior to shipping? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. Is there a system to verify correct parts/materials and accompanied documents to be enclosed prior to shipment? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Part Manufacturer Approval (PMA)

- | | | | |
|--|-------------------------------------|--------------------------|--------------------------|
| 23. Is there a system to advise when PMA parts are utilised? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--|-------------------------------------|--------------------------|--------------------------|

Specific to
PART 21 &
145

E. SHELF-LIFE PROGRAMME

A system to ensure materials and parts lifespan are correctly monitored.

- | | Yes | No | N/A | Remarks |
|---|-------------------------------------|--------------------------|--------------------------|----------------|
| 1. Is there a documented shelf-life program? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 2. Does the program list parts and materials that have shelf-life limits? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 3. Does the program include audit / sampling on shelf-life items? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 4. Does the shelf item have the shelf-life expiration limit displayed? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 5. Is there an adequate system to assure that no item will be issued or used exceeding its expiration date? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 6. Is there a monitoring / recording system for temperature sensitive material? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |

F. TECHNICAL PUBLICATION & WORKSHEETS

A system to ensure Technical Publication and Worksheets are correctly maintained.

	Yes	No	N/A	Remarks
1. Are manuals and other reference documents required to perform contracted/parts distribution activities available?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Are engineering drawings provided by customer controlled, and kept current?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3. Are the applicable ADs and manufacturer's Repair/Overhaul Manuals and Service Bulletins available or easily accessible at the work area?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Is there a system in place to maintain manuals, reference documents and technical data current?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Are there established approved procedures controlling revisions in manuals deviating from OEM specifications?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Is there a specific individual responsible for the Tech. Data Program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Are there adequate viewing devices and in good condition for viewing the technical data?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Are there records of manual revisions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Are manual revisions up to date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Is there a system to control working copies of manuals to ensure they are revised with the masters?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11. Is technical data stored in a manner that will protect it from dirt & damage?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Are worksheet/task card checked regularly for accuracy against OEMs data?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13. Are worksheet/task card checked regularly for accuracy against OEMs data?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14. Do worksheets & task cards contain data or work instructions not found in OEM's publications?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	ATR is an approved DOA.
If yes, state sources of additional data:				

G. RECORDS OF WORK

A system to ensure proper retention of records.

	Yes	No	N/A	Remarks
1. Does the records include who performed and inspected work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Does the records include records of maintenance, all inspections and testing with qualified and proper certification?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Does the records include retention of records at least two (2) years?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Is all technical data (i.e. manufacturer's manuals, service bulletins, JAA/FAA Airworthiness Directives, etc.) maintained and updated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

H. CONTRACTED ACTIVITIES

A system to monitor contracted work.

	Yes	No	N/A	Remarks
1. Does the organisation maintain an organization chart showing departmental relationships and reporting chains in a clear fashion?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Does the organisation maintain a system of in-house process specifications and procedures to ensure control over the entire work package?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

I. SPECIFIC ISSUES TO DECLARE

- ATR Drug and alcohol Program is described into the internal rules.

Questionnaire completed by:

Name: Thomas LE BERRE
Title: Head of Quality Customer Services
Phone N°: +33562219050
E-mail: thomas.leberre@atr-aircraft.com

Date: 21 MAY 2025

Signature:

