



Flight Safety Policy

ATR

This document defines ATR's Flight Safety Policy as implemented by the ATR Safety Management System, including the Accident Investigation Process and the Regional Safety Plan.

This document contains the commitment of the top management to the principles of Just Culture in ATR.



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Introduction

This policy provides all ATR Company employees with our top-level goals and ambition to achieve the highest level of safe operations for the ATR fleet. As such the document clearly expresses our core principles and stresses the need for those principles to be demonstrated in our daily business activity.

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Definitions

2.1. FLIGHT SAFETY

We define Safety as "Relative freedom from danger, risk or threat of harm, injury or loss to personnel and/or property". (Business Dictionary)

The words "Flight Safety" used in this document apply to the Safety of ATR Products, defined as the ATR aircraft, all supporting materials (such as operational and maintenance documentation) and associated services (such as training, spares, working parties, technical support).

2.2. FLIGHT SAFETY CULTURE

Flight Safety Culture is a permanent character of our organization. We define Flight Safety Culture as the responsibility we hold to deliver not only a safe product but to continually strive to improve the safety of the Air Transport System and the Flight Safety of the regions of the world we serve. Contributing to this is employee wellbeing, individual safety practices and duty of care towards other employees.

To support the Flight Safety Culture, ATR is committed to promote the "just culture" principles as mentioned in the ANNEX I.

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Policy contents

3.1. CORE PRINCIPLES

Our ambition:

3.1.1. SAFETY ENGAGEMENT

Each employee must feel engaged and act so as to never forget that their personal commitment to our product and our customers may ultimately impact the lives of passengers, airline personnel and fellow employees.

3.1.2. ALERTNESS, LEAD BY EXAMPLE

Each employee must be constantly aware of the potential impact on Safety in relation to his/her activity, adopts a pro-active mindset and encourages his/her fellows to act in the same way.

3.1.3. REPORTING AND SHARING

Each employee does his/her utmost to ensure potential safety topics are reported and lessons learnt shared with stakeholders, within the appropriate reporting frameworks (Cf. ATR's Speak Up Policy D-55-10).

3.1.4. TRUST AND CREDIBILITY

ATR is committed to work in a spirit of openness, transparency and co-operation with all the relevant stakeholders (internal and external) while maintaining business continuity.

3.2. ATR FLIGHT SAFETY OBJECTIVE

Our stakeholders rightly demand the highest level of Flight Safety. This level is not only expressed in quantitative terms but in terms of social expectation to continually improve and take all necessary steps to prevent accident occurrence and loss of life or injury. Hence, our objective is to:

"Continuously improve the intrinsic safety of the ATR aircraft and its operational environment, ensuring the ATR brand is regarded as a reference for Flight Safety."

3.3. ATR CORPORATE INITIATIVES - HOW WE GET THERE

3.3.1. ORGANIZATION

The ATR Flight Safety policy recognizes the Flight Safety function is a transverse function relying on the resources of the business functions to achieve the ATR Flight Safety objective and launch safety initiatives.

As such the Flight Safety policy defines the need to dedicate and prioritize resources accordingly in a coordinated manner. Flight Safety is the responsibility of all employees.

The Flight Safety Board is the final arbitration and decision forum for the prioritization of safety actions and ensures the loop is closed.

The core processes governing our activities to achieve the ATR Flight Safety objective are:

- Accident/Serious incident investigation
- Safety Management System (SMS)
- Regional Safety Plan

Continuous and active safety communication (internal and external) is a core part of all the processes, using all available communication means, such as the ATR Safety website, ATRactive, Intranet, dedicated sessions, the ATR Flight Safety conferences.

3.3.2. ACCIDENT / SERIOUS INCIDENT INVESTIGATION (ICAO ANNEX 13 AND EU 996/2010)

- Lead an effective response to investigation authorities, taking the necessary steps to prevent reoccurrence, building and securing trust and credibility with all our stakeholders.
- Provide feedback to operators and the safety community with associated lessons learnt.
- Ensure compliance with EU 996/2010.
- Ensure effective follow-up of safety recommendations and closure.

3.3.3. SAFETY MANAGEMENT SYSTEM (ICAO ANNEX 19, EU 376/2014)

- Ensure an operational and efficient ATR Safety Management System, including Investigation Committee and Flight Safety Board
- Anticipate and respond pro-actively to safety critical items.
- Contribute to the current and future product design and new technologies where the safety benefit can be clearly demonstrated.
- Contribute to current and future flight operation procedures/training where the safety benefit can be clearly demonstrated.
- Enhance and expand the ATR Flight Safety Culture by motivating internal reporting (Cf. Voluntary Reporting Procedure CG-0568) and implementing associated safety actions. Promote internally sharing of lessons learnt.
- Training and awareness of employees.
- Identify opportunities through the SMS to further improve the internal processes relevant to ATR products and services.

3.3.4. REGIONAL SAFETY PLAN

The Flight Safety strategy requires the cooperation of local authorities, operators, manufacturers and other agencies (ICAO, IATA).

Therefore, we strengthen ATR participation within the aviation safety community to achieve industry wide safety initiatives and take a leadership role where necessary, and:

- Actively participate in relevant industry Safety initiatives/programs, such as reinforcing aviation professional training or promoting new available technologies.
- Provide feedback on lessons learned from investigations to the international safety community.
- Actively communicate on and promote ATR Safety improvements (via for instance the ATR Safety Website, ATRactive and the ATR Flight Safety Conferences).
- Actively contribute to International Safety standards definition.
- Support our customers in achieving the highest safety standards through a pro-active approach.
- Coordinate safety actions with the Flight Safety Managers in the ATR subsidiaries in Singapore, Miami and other worldwide locations.

ATR Just Culture Policy & Commitment

JUST CULTURE POLICY

To reach our safety objectives each employee in ATR, at all levels, is committed to ensure that the safety of our ATR products and services is at the heart of everything we do.

We shall keep in mind that the lives of our passengers, customers and ATR colleagues depend on all ATR employees personal commitment to the safety of our ATR products.

Each ATR colleague must do the utmost to ensure potential safety topics are reported and lessons learned are shared with the stakeholders, in accordance with their duties and within appropriate the framework.

Anticipation mindset and transparency are key for proactively identifying opportunities to improve the safety of our ATR product and achieving our permanent duty of accident prevention.

"Just Culture" means a culture in which front-line operators or other persons are not punished for actions, omissions or decisions taken by them that are commensurate with their experience and training, but in which gross negligence, willful violations and destructive acts are not tolerated. (Reg. (EU) No 376/2014)

JUST CULTURE COMMITMENT

In ATR, we are committed to:

- Ensure appropriate reporting channels are available and promoted, to allow all employees to report risks, events, or opportunities without concerns.
- Provide an atmosphere of trust in which people are encouraged to speak-up and report.
- Encourage and support all employees to raise risks, events or opportunities relates to the safety linked to utilization of our products and services.
- Create an atmosphere where everyone is heard without bias, with civility and respect.
- Ensure that the reported risks, events, and opportunities are considered only in the spirit of improving the safety of our ATR aircraft and the environment in which it operates.
- Ensure that systemic / organizational contributing factors leading to the event are addressed.